

Service champion user information

acc solutions is available for you from Mon-Fri from 08.00-17.00. Contact the acc solutions team if you can not access the Service Champion, you can not log in or you have problems with the software. The acc solutions team will answer you within 4 hours.

What to do in case of problems?

1a) Service Champion is not available:

- 1) Does the internet work?
- 2) Can your colleagues access the service champion?
- 3) Do you have problems with the login? Are you getting the mTan?

1b) Service champion has a problem:

- 1) Is your browser up-to-date?
- 2) Does the Service Champion work with another browser?
- 3) Can the internal key user help you?

2) Inform yourself and refresh your user knowledge:

- 1) Youtube: <https://www.youtube.com/channel/UCWKlgZES617he-Qd0lhAy-g>
- 2) Community: <https://www.linkedin.com/groups/8602618> oder <https://www.xing.com/communities/groups/service-champs-f3b6-1096834>
- 3) Wiki: <https://wiki.servicechampion.com/app/wiki/0/de/index.php?title=Hauptseite>

3) Contact acc solutions:

- Phone: +41 52 222 44 00
WhatsApp: +41 79 872 72 54
Mail: support@acc-solutions.ch
Ticket: 90_ACC_Solutions
Chat: www.acc-solutions.ch
Web: www.acc-solutions.ch/kontakt